

Board Meeting – August 20 2024– 5:30 pm - 7:00 Location: BIA office 199 Front Street, Suite 208A

AGENDA

1. Call to Order

1.1 Attendance
1.2 Approval of Agenda
Motion: Move the approval of the BIA Board agenda as presented.
First:
Second:
All in favour:

- 2. Disclosure of Pecuniary Interest
- 3. Reading and confirmation of Minutes (July 2024)
 Motion: Move the approval of the BIA Board minutes as presented.
 First:
 Second:
 All in favour:
- 4. Message from Chair Maury Flunder
- Executive Director Report Danielle Hanoman Motion: Move to receive the report. First: Second: All in favour:
- Marketing & Event Debrief Matilda Aide Motion: Move to receive the report. First: Second: All in favour:
- 7. Allocate \$7000 to Buskerfest Event
 Motion: Move to approve \$7000 to go towards Buskerfest.

 First:
 Second:
 All in favour:



8. Financial update - starting transition to Quickbooks. Waiting on Quickbooks and the Audit

9. Committees - establish dates and times - priorities and elect a new chairperson

- Vision & Strategic Planning September 2024 committee of the whole
- Economic Development Matt Leonard
- Membership & Communication
- Events & Programming Lindsay Dransfield
- Governance as needed

Motion: Motion that Committees have been updated

First: Second: All in favour:

10. New Business and upcoming event reminders

- Bus Route Discussion Maury to send letter to City of Belleville
- Rubber Ducky Race Maury spoke to Moira Conservation and got approval. Wrote rules and regulations
- Mothers Treasure African Store officially opened
- Lavish Studios officially opened
- That Special Touch moved across the street
- The Kafana will be opening mid September

11. Adjournment

Motion: Motion to Adjourn

First: Second: All in favour:



Board Meeting – July 16th 2024– 5:30 pm - 7:00 Location: BIA office 199 Front Street, Suite 208A

AGENDA

1. Call to Order

1.1 Attendance 1.2 Approval of Agenda Motion: Move the approval of the BIA Board agenda as presented. First: Maury Second: Lindsay All in favour: Yes

- 2. Disclosure of Pecuniary Interest
- 3. Reading and confirmation of Minutes (June 2024)

Motion: Move the approval of the BIA Board minutes as presented. First: Maury Second: Kim All in favour: Yes

- 4. Message from Chair Maury Flunder
- 5. Executive Director Report Danielle Hanoman
- 6. Marketing & Event Debrief Matilda Aide
- 7. The Bridge Meeting Update
- 8. Bus Route Discussion

Motion: Move to write a letter to the City of Belleville to request change of the bus route First: Edie Second: Jennifer All in favour: Yes

- 9. Financial update starting transition to Quickbooks. Audit starting on July 2nd 2024.
- 10. In Camera Session Staff Performance Review
- 11. Committees establish dates and times priorities

199 Front Street, Suite 208A Downtownbelleville.ca



- Vision & Strategic Planning September 2024 committee of the whole all board members are invited to the strategic planning session. Danielle to reach out to Elisha Maguire.
- Economic Development Matt Leonard
- Membership & Communication
- Events & Programming Lindsay Dransfield August 7th 2024
- Governance as needed Meeting July 25th with Matt McDonald

Motion: Motion that Committees have been updated

First: Matt Second: Maury All in favour: Yes

- 12. New Business and upcoming event reminders
 - Lavish Studios is opening in August
 - Pure Honey is leaving the Downtown
 - Three Oaks Mission Thrift Store opening this week
 - L'Auberge Inn had their grand opening on July 4th.
 - New owners at Quinte Corner The Kafana
 - Bubble Tea will be opening on Front and Victoria
- 13. Adjournment

Motion: Motion to Adjourn

First: Maury Second: Matt All in favour: Yes



Belleville Downtown District BIA Executive Director Report Prepared by: Danielle Hanoman Date: August 20th 2024

Executive Director Board Report Guidelines

Governance Decisions, Monitoring & Accountability

1. Current Significant Issues

-We have just finished the Caribbean Festival weekend. It was a lot of long days and I would like to acknowledge the hard work and dedication of our team, working Friday, Saturday and Sunday. Matilda did an amazing job and I am so grateful to have her on my team. I would also like to thank Lindsay and Maury for their help on Saturday. The reviews from the public were all positive. Some businesses complained about the festival being too spread out, this is the first year that we used the parking lot across from City Hall. We will do a survey to measure how our Downtown Businesses thought it was and try to find ways to improve.

- We are gearing up for another busy weekend, Buskerfest. This is a 2 day festival, Friday 5-9 and Saturday 11-9pm. Please help us spread the word.

Yona Harvey will be our new PR and Membership Coordinator. She is starting on Monday August 26th 2024. She is coming to us from the Chamber of Commerce. Looking forward to introducing her to you all at the next board meeting.

- Todd Smith has resigned as MPP. We are hoping to continue the conversations we have been having with whoever replaces him

- Maury and I attended a meeting at City Hall with City staff, BPS and Mayor Ellis to discuss encampments. We are hoping to have a follow up meeting.

- We have informed our members on the process to report an encampment through our newsletter. Please see the information below:

- 1. Report an Issue (loitering/ tenting/ no criminal activity) Public Property
- Call Transportation and Operations Services:
 613-967-3275 (office hours)
 613-968-6482 (urgent after hours)

** 9-1-1 (emergency/ criminal activity)

- 2. Report an Issue Private Property
- Call Police Dispatch 613-962-3456 (loitering/trespassing/non-urgent nature)



** 9-1-1 (emergency/ criminal activity)

- **3**. Property Standards and Bylaw complaint submittal procedures (public or private property if preferred over #1/#2)
- Complaints via the Property Standards and Bylaw group are not to be submitted via telephone. As with other types of Bylaw and Property Standards complaints, they are to be in writing and are to include the complainants name and contact information. The written complaint may be submitted either directly at City Hall, (second floor) or submitted via the online portal at https://building.belleville.ca/cityviewportal. Complaint forms are available at the counter.
- If an individual has a Property Standards or Bylaw inquiry other than a complaint, Property Standards and Bylaw staff can be contacted at 613-967-3204 or by email atbylawenforcement@belleville.ca

2. <u>Matters for Approval</u>

- Danielle will be applying for a FedDev grant for Enchanted Holiday Market.
- Danielle will be launching the grant through the DBIA for businesses to have events in their store. We will be offering 10, \$250 grants to businesses that submit an application. We are doing this in partnership with BOQ.

Informational

5. Key Accomplishments

- I have met with BPS and Steve Van de Hoef, who is now the interim Executive Director of the Bridge. We think it is a good idea to do another membership meeting in September or October. We have been discussing the potential to find land where there can be a safe encampment.

<u>6.Matters for Noting</u>

- Matilda will be off starting on August 26th and back on September 3rd.
- Danielle will be off starting on September 16th to 23rd. We have accumulated a lot of banked time during this month so we are planning to use some of that so it does not pile up.
- Summer Students are coming to an end. Nick, Arin and Abigail have been amazing to work with.



MEDIA + ANALYTICS DASHBOARD

AUGUST 20TH, 2024

PREPARED BY MATILDA AIDE

MEDIA COVERAGE

July 16th to August 18th 2024

Caribbean Festival! So many interviews have been happening around Caribbean Festival! <u>Check out</u> <u>Interview with DBoss on Bell Fibe!</u>

Grand Openings! Article from Curiocity Blog on BOQRMB

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BAY OF QUINTE

Then & Now in Downtown Belleville: 394-400 Front St.

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Witten by Xandra Grayson



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NEWS BUS CANCELLATIONS SPORTS WEATHER OBITUARIES EVENTS AD

Three Oaks Thrift

RELEASE: Grand Opening of Three Oaks Thrift in the

game changer: Chief Barry

quintenews

OW WHEN THEY MADE IT HOME

Belleville Downtown District Belleville, ON, Canada / Quinte News Alan-Michael Steele Jul 17, 2024 | 5:10 PM

News / Local New

Derek Baldwin

Published Jul 31, 2024 • 2 minute read

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▲ NEWS BUS CANCELLATIONS SPORTS WEATHER OBITUARIES EVENTS ADV

New downtown police office a

A Division of:

JOHN DEERE
 DEERHAVEN
Belleville Caribbean Festival Day 2

Belleville, ON, Canada / Quinte News Tim Durkin Aug 17, 2024 | 7:47 AM



Belleville Caribbean Festival - Day 1 at West Zwick's Park (Photo: Sean Kelly/ Quinte News

THE INTELLIGENCER

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Feel the vibes at Belleville Caribbean Festival

Published Aug 11, 2024 · Last updated 4 days ago · 2 minute read



SOCIAL MEDIA



Pakistan 0.2%

Ottawa, ON, Canad 2.8%

WEBSITE

July 16th to August 20th

Toronto engagement skyrocketed to the top, Caribbean Festival sure to be explanation for this!

Event page is huge portion of what people are looking for on our site. Making sure our information is up to date.

Users- by <u>City</u>	✓ •		Page path and screen class * +	4 Views
СІТҮ	USERS			15,065
Toronto	2.1K	1	/events/caribbean-festival/	2,646
Belleville	1.7K	2	1	2,172
Quinte West	319	3	/sur-attractions/	704
Montreal	269	4	/directory/	680
Ottawa	263	5	/events/	657
London	211	6	/events/buskerfest/	386
– Prince Edward	105	7	/events/enchanted/	324
-	185	8	/getting-around/	283
		9	/discover-the-district/	238
		10	/directory/pho-siet/	144



COUNTRY	USERS	
Canada	7.5K	
United States	353	
United Kingdom	22	
Ireland	21	
India	20	
China	16	
South Africa	15	



/events/caribbean-festival/
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Stories of Downtown

Each week we put out a blog, portrait and reel about a Downtown Business! N this campaign help shed light on our wonderful stores, it also has amazing imp store owner feeling valued and apart of our Downtown community.

Several business owners have thanked us for this campaign and are so happy to know each other better.







downtownbelleville Stories of Downtown - Blue Violin

Tash • You (Instrumental)

11000





downtownbelleville Stories of Downtown - Blue Violin ? 212 Front St, Belleville, ON.

"Walking through downtown Belleville, it's impossible not to fall in love with the buildings. Each structure tells a story ... "

𝔗 𝔗 To continue reading about Kim and Zubin's amazing business and story click the link in bio under news and articles.

Photography by @cgentilephotography
Hair and makeup by @bohemianbeautyspa Featured business @blueviolin1 L Made possible by @bayofquinte

#storiesofdowntown #downtownbelleville #localbusiness #coverphoto #portraitphotography #bellevilleontario #gettoknowtheowner #feature #smallbusiness #shoplocal #bayofquinte

View insights	Boost pos
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CORE Liked by bohemianbeautyspa and 27 others August 9	s
Add a co., ment	





Events & Campaigns

Grand Openings!

Lavish Studios and Mother's Treasure African Store opened this month! Both are wonderful additions to downtown, check out Lavish studio's video

Revive Studio opened with grand opening in October La Kafana will be opening in the next month**

Caribbean Festival Complete!





Busker Fest Up Next!

This Friday and Saturday it's Buskerfest!! 11 performers, 30 show! https://www.youtube.com/watch?v=9oDnsbyQOI8





Welcoming Streets Update

1.30

Danielle to give update on status

Welcoming Streets hosted another successful Welcoming Streets 101 info-session! In this session Welcoming Streets discussed how the team works together to respond to calls of concern, while providing downtown stakeholders and business owners with practical information to help navigate uncertain situations. Welcoming Streets continues to work with community partners and stakeholders, to create a safe and welcoming downtown for all.

Month of JULY stats:

329 Unique Interactions

Informal Counselling offered 24 times Wellness checks conducted 15 times 19 calls from downtown stakeholders 40 meetings with stakeholders and community partners Individualized

supports include connections to

- Three Oaks Shelter
- St. Vincent de Paul Thrift Store
- Grace Inn Shelter
- Hastings County's Community Response Team
- Local Food Banks
- Community Paramedics

Agency locating an individual 1 time First aid offered 3 times

